

## Appendix A: Study 4 Questionnaire

- TECHATT** How confident do you feel when using new technology? For very confident, press 1. For somewhat confident, press 2. For not confident, press 3. If you do not wish to answer, press 0.
- SMART** Do you have a smartphone that you use? By 'smartphone,' we mean a mobile phone that will run apps and connect to the Internet, like an iPhone, Blackberry, or Android phone. If you have a smartphone, press 1. If you do not have a smartphone, press 2. If you do not wish to answer, press 0.
- TEXT** How often do you normally use a mobile phone to: Send or receive a text message or SMS? For never, press 1. For less than one time per day, press 2. For one or two times per day, press 3. For three or more times per day, press 4. If you do not wish to answer, press 0.
- SHARE** Do you usually share this mobile phone with any other adults? For yes, press 1. For no, press 2. If you do not wish to answer, press 0.
- MULTI** How many different mobile phone numbers do you have? Please include multiple sim cards and multiple phones. Press a number between 1 and 9. If you do not know or do not wish to answer, press 0.
- HOME** Next, I have some questions about you. What language do you usually speak at home? For English, press 1. For Twi, press 2. For Ewe, press 3. For Dagbani, press 4. For Hausa, press 5. For any other language, press 6. If you do not wish to answer, press 0.
- ENGLISH** We would like to know about other languages you might speak or understand. How well do you understand English? For not at all, press 1. For, not well, press 2. For well, press 3. For very well, press 4. If you do not wish to answer, press 0.
- EDUC** What is the highest level of education you have completed? For no school, press 1. For primary school, press 2. For secondary school, press 3. For post-secondary school, press 4. If you do not wish to answer, press 0.
- SEX** Lastly, are you male or female? For male, press 1. For female, press 2. If you do not wish to answer, press 0.